

logikcull

How Veolia used Logikcull to Manage Terabytes of Data In-House with a Team of One

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Problem Statement

In 2015, Veolia North America faced a contract dispute with records stretching back over 20 years. With 1.49 terabytes of data to review, redact, cull, and produce, the legal team faced a potentially budget-destroying discovery process. With a traditional vendor model, line items like processing, project management, and tech time could quickly add up, while the cost of hosting that data alone would have totalled tens of thousands of dollars a month.

Key Challenges

- Hosting fees threaten to bust the budget
- Review costs can't keep pace with growing data size

How Challenges Were Addressed

With Logikcull, Veolia has a solution that allows them to handle large data sets without having to worry about monthly, per-gigabyte fees or expensive third-party vendors. As a subscription customer, Veolia North America was able to benefit from a customized pricing plan tailored to their needs. But even under Logikcull's per-matter, pay-as-you go model, a team handling a matter of this size would save over a quarter of a million dollars—on hosting fees alone.

When Veolia loads documents into Logikcull, they are automatically processed and de-duplicated. Automatic de-duplication alone was able to dramatically cut down the number of documents Veolia faced, reducing the data by more than half. From there, Lynch was then able to apply Logikcull's Culling Intelligence to quickly focus in on the relevant documents. Keyword search then reduced the data set further.

In the end, only 14,826 docs, 359,000 pages, and 9 GB of data were produced to outside counsel for review, a reduction of 99.4%.

The ROI Results of Using Logikcull

Veolia North America was able to meet its obligations while dramatically reducing costs, all with a small, agile team.

Facing 1.49 terabytes of data and short case deadlines, Veolia North America was able to meet its obligations while dramatically reducing costs, all with a small, agile team. IT team helped with data collection, but “in terms of the legal team, this was all handled by me,” Veolia North America’s Director of Legal Support Katie Lynch explains.

The efficiency Veolia achieved even helped in negotiations with counsel. “The usual objection is that they always want to see everything,” Lynch says. “To which I ask, ‘what would your approach to 5.5 million docs be?’ Then we start to collaborate to narrow the universe of documents.” And since Lynch has been able to build valuable in-house experience, she often knows just where to look to get the data that matters.

With Logikcull, Veolia North America can gain instant insights into that data: automatic categorization provides an immediate overview of the document corpus, bulk keyword search allows users to quickly ascertain the number of documents that will hit for a large range of search queries, and potential privilege detection enables the team to focus in on some of the most urgent communications instantly.

With Logikcull, Veolia’s legal team can stay agile and effective, while handling matters that others would balk at—and to dramatically cut costs at the same time.

22 mins

Average time to complete a production

60×

Faster than vendor

4.5

Average satisfaction rating from 300+ independent reviewers