

reveal

How Gordon Food Service used
Logikcull to Reduce Time Spent
Managing Legal Holds by 90%

Problem Statement

Like many in-house legal teams, Gordon Food Service was managing a host of legal holds on their own — although manually, across dozens of spreadsheets. Each hold would take 3 to 4 hours to get issued, which was only manageable with a low volume of holds per month.

But it all changed in 2020 when the GFS' team started handling legal holds for their claims and insurance group. All of a sudden, their volume of legal holds increased by 5x, which led the team to immediately turn to technology to put an end to their spreadsheet-based process.

Key Challenges

- Current Legal Hold process was manual and time consuming
- Limited collaboration with third parties

How Challenges Were Addressed

After seeing it in action, the GFS' team realized Logikcull's powerful simplicity was exactly what they needed. And, after only two days of using Logikcull Hold, they had fully streamlined their legal holds process. The results followed right away.

The ROI Results of Using Logikcull

With Logikcull, initiating a hold now takes only about 20 minutes, which means Gordon Food Service was able to cut down their legal hold processing time by 90%. The team is also able to now set automated acknowledgment reminders and release custodians with just a click.

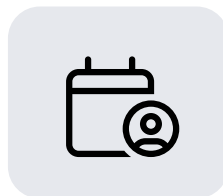
But it's not all about speed. Getting rid of their cumbersome spreadsheet system allowed GFS to make their legal hold process much more secure and defensible by reducing risks derived from human error.

At the same time, the team was able to generate long-term value by being able to maximize resources and keep most responsibilities and control in house. As Lindsay Kolar, Corporate Paralegal at GFS, puts it: "Logikcull Hold allows us to issue holds quickly, ensure consistency in our process, and manage our holds easily with much greater efficiency."

Since Gordon Food Service's legal team implemented Logikcull Hold, they have issued more than 100 holds. This amounts to more than 360 hours of time savings or, in other words, more than a month's worth of work that would have otherwise been spent on manual tasks.



90% reduction
in legal hold
manage time



20 minutes to
create and issue a
legal hold



360+ hours
saved with
Logikcull Hold